

JOB DESCRIPTION – FOOD AND BEVERAGE TEAM MEMBER

PURPOSE OF THE JOB

To work with colleagues in the Food and Beverage Department in order to exceed the guest's expectations.

KEY ACCOUNTABILITIES

- To ensure that all guests to the attraction receive the highest level of guest engagement at all times.
- To promote and actively explore products options with all guests at the attraction.
- To maintain an excellent level of timekeeping.
- To adhere to company cash handling procedures at all times.
- To ensure the attraction meets the highest catering standards.
- To ensure that all policies and procedures are adhered to at all times and to perform all tasks delegated by the Management Team.
- To maintain the overall presentation of the attraction.
- Undertake competent counter and table service, till work, coffee machine operation and food preparation.
- To follow the uniform and personal hygiene guidelines at all times.
- To report to the F&B Supervisor/ Duty Manager any incidents that could affect the presentation of the attraction, or the health and safety of employees and guests.
- To undertake departmental and site training as and when required, including regular practice of fire procedures, evacuation process and Health and Safety training.
- To undertake any other reasonable task as required by the Management Team.

This job description is not exhaustive and other duties or tasks may be required as specified from time to time in accordance with the job role

ATTRACTION/OFFICE SPECIFIC REQUIREMENTS